



Advanced Recovery Concepts

Healing the mind, body & soul.

Phone: 216-450-1613

Fax: 216-450-1614

www.arcproviders.com

To meet with your provider on Doxy.me, be sure you are using Chrome, Firefox, or Safari as your browser.

Go to our website (www.arcproviders.com) and click on the text “Now Offering Telemedicine Options – Click for more details.” located under the main image on the home page. This will direct you to a page created specifically for Telemedicine.

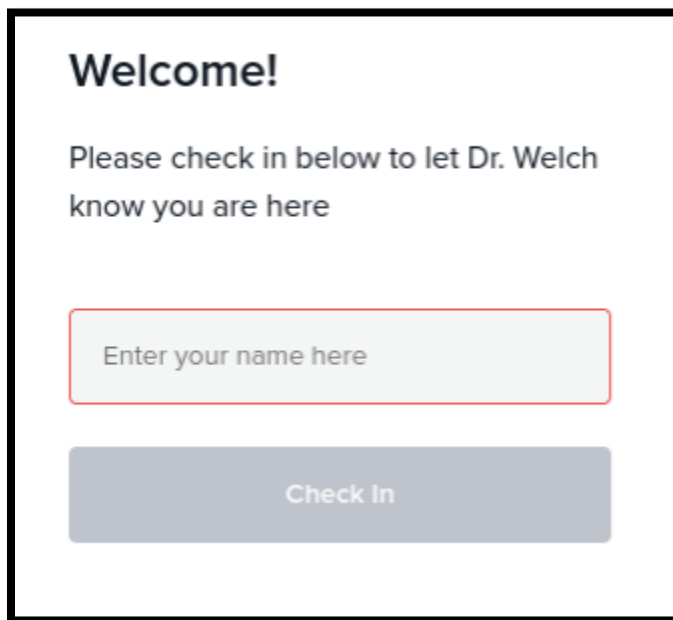
To “check-in”:

1. 15 minutes prior to your scheduled appointment, click on the button “Enter Virtual Waiting Room” located under the provider you are scheduled to see.



Enter Virtual Waiting Room

2. Enter your name, click "Check-In"



Welcome!

Please check in below to let Dr. Welch know you are here

Enter your name here

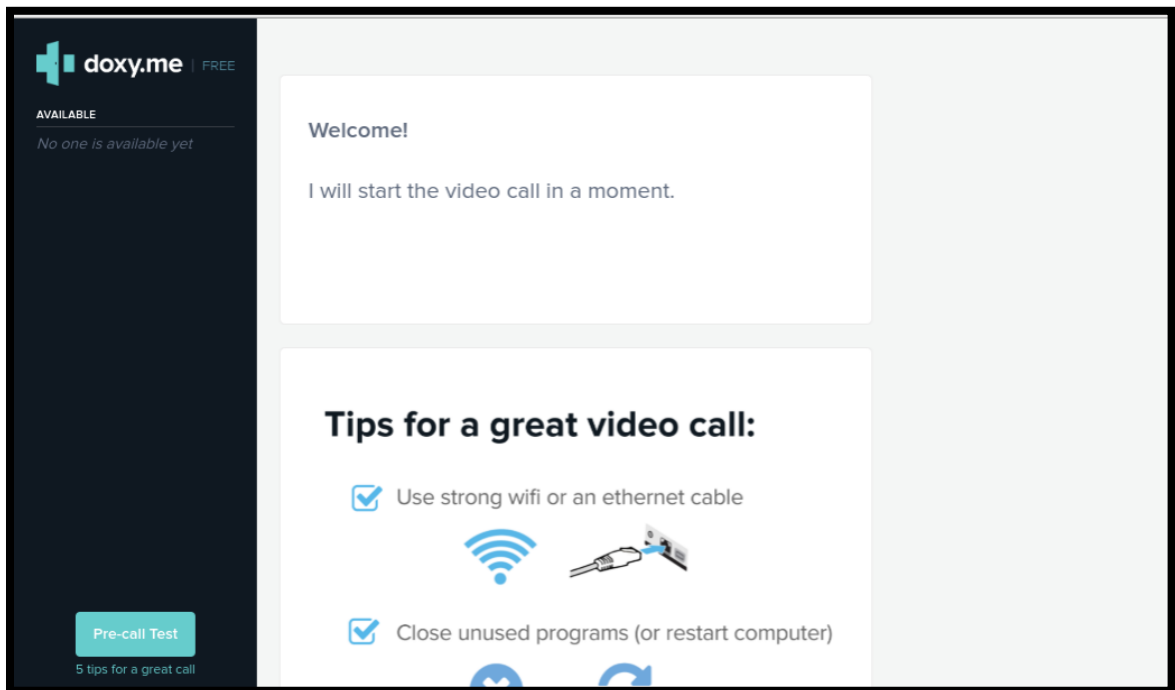
Check In

Beachwood Location
25700 Science Park Dr.
Suite 210
Beachwood, OH 44122

Westlake Location
29055 Clemens Rd
Suite A
Westlake, OH 44145

Canton Location
4510 Dressler Rd NW
Canton, OH 44718

3. You are now in your provider's waiting room. Wait for your provider to start the call.



Things to remember:

- Be sure you are in a private area you feel comfortable speaking in.
- A strong and reliable internet connection will increase the quality of the call.
- You will be prompted to enable your camera and microphone. Please allow this in order to have a successful call.
- If you have trouble checking in to your provider's room, contact support@doxy.me.
- You can start an appointment using your cell phone, tablet, desktop computer or laptop.
 - If you have a webcam, a video conference can be completed, otherwise a standard call will be completed.